

# Installation Tips for Installing PACS MIViewer

## Remote Portal Access

Typically, when the image icon is selected for the first time on a particular PC, the MI Viewer download begins. Due to varied operating systems and internet settings, the install may not begin automatically. Follow one of the scenarios below:

### **Automatic download of MI Viewer (may take several minutes to start):**

- Asks if you want to install OCX – click install
- Asks if you want to run sapphiresetupchecker.cab – click install
- Advises you your PC doesn't meet video requirements, select ignore and next
- Asks if you want to set up MI viewer – click o.k. (You may see a delay)
- Asks if you want to run setup.cab – click install
- Runs through exploding the cab then click install
- Asks if you want to start MIViewer – click start MIView

**No automatic prompt** for download of viewer (no response when clicking the image Icon on the "Results" page in Portal)

The following Security settings need to be changed: (Typically PCs with Windows XP sp2)

From top of internet screen....click on Tools, then Internet Options, then Security tab.

Make sure Internet globe is highlighted, then click "Custom Settings"

Change the following:

- Automatic Controls and Plug-ins
  - Auto prompting for Active X controls - change to ENABLE
  - Download signed ActiveX controls - change to PROMPT
  - Download unsigned ActiveX controls - change to PROMPT
  - Initialize and script ActiveX controls not marked as safe - change to PROMPT
  - Run ActiveX controls and plug-ins - Change to ENABLE
  - Script ActiveX controls marked safe for scripting - Change to ENABLE
- Downloads
  - Automatic prompting for file downloads - Change to ENABLE
  - File download - Change to ENABLE

Click on image icon and the download, as described above, should occur.

- May require modifying firewall settings to allow MIView to access the Internet
- Popup blockers must be disabled or allow popups to this site:  
<http://hmilive.sjhsyr.org>