

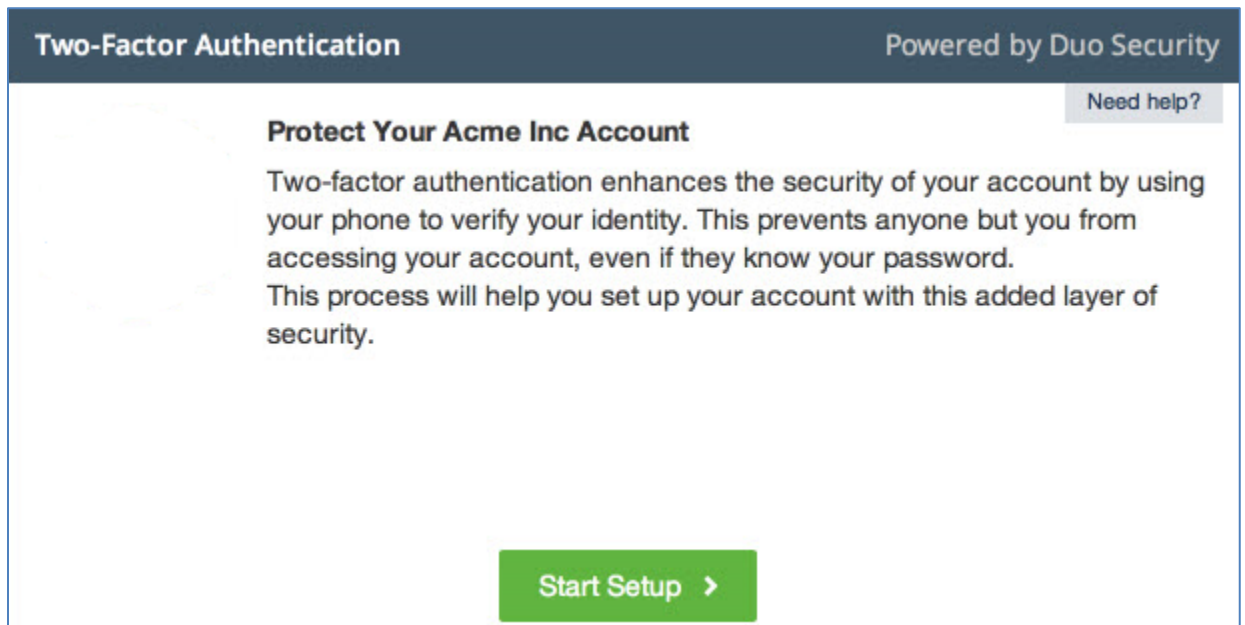
DuoSecurity Two-Factor Authentication User Guide

Enrolling Your Devices

Duo's self-enrollment process makes it easy to register your phone and install the Duo Mobile application on your smartphone or tablet.

You will be prompted to enroll via email.

1. Welcome Screen



Click "Start Setup" to get started.

2. Choose Your Authenticator

We recommend using a smartphone if you have one.

[Need help?](#)**Choose Your Device**

What type of device do you want to enroll with Duo? You'll be able to add another device after this.

- Mobile phone** **RECOMMENDED**
- Tablet** (iPad, Nexus 7, etc.)
- Landline**

[Continue >](#)**3. Type Your Phone Number**

Select your country and type your phone number. Use the number of your smartphone, landline, or cell phone that you'll have with you when you're logging in. You can enter an extension if you chose "Landline" in the previous step.

Then double-check that you entered it correctly, check the box, and click "Continue".


Two-Factor Authentication Powered by Duo Security

[Need help?](#)

Phone number

Please enter the device's phone number below.

United States

+1 

ex: (201) 234-5678


Double-check your number:
 (713) 555-6645 is the correct phone number.

4. Choose Platform

Choose the operating system that your phone runs.

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[Need help?](#)

Choose Platform  234-554-6645

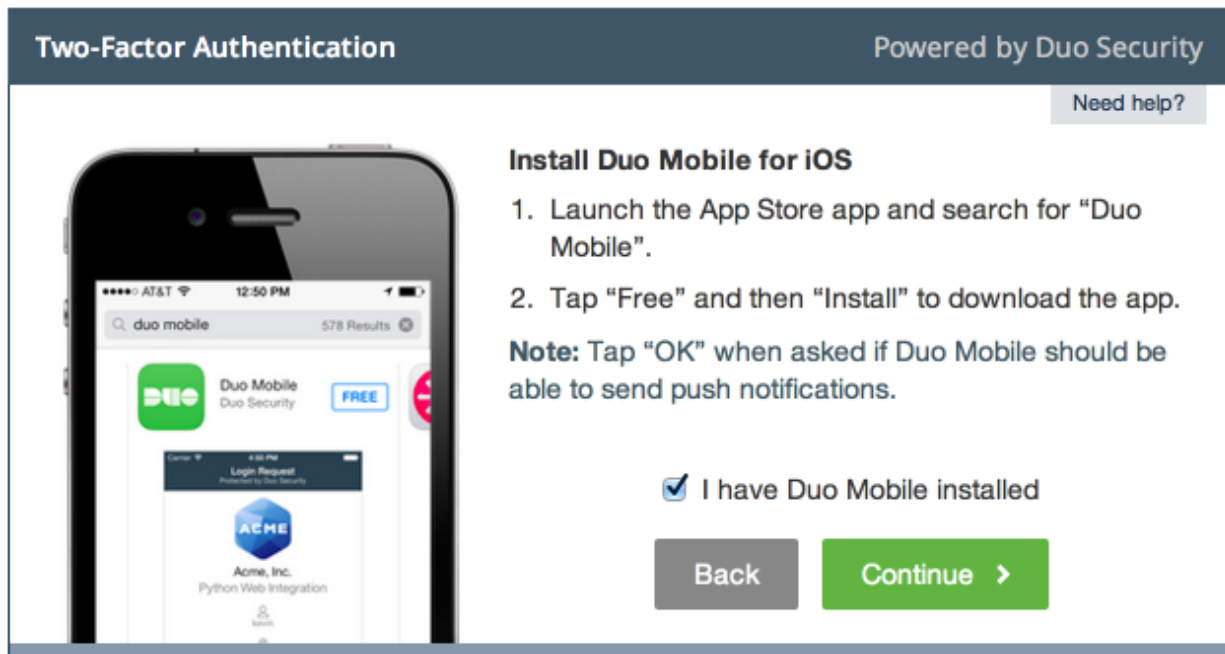
What operating system does this device run?

- iPhone
- Android
- BlackBerry
- Windows Phone
- Other (and cell phones)

5. Install Duo Mobile

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

Follow the platform-specific instructions on the screen to install Duo Mobile.



The screenshot shows a mobile application interface for installing Duo Mobile. At the top, it says "Two-Factor Authentication" and "Powered by Duo Security". There is a "Need help?" link. The main heading is "Install Duo Mobile for iOS". Below this, there are two numbered steps: 1. Launch the App Store app and search for "Duo Mobile". 2. Tap "Free" and then "Install" to download the app. A note states: "Note: Tap 'OK' when asked if Duo Mobile should be able to send push notifications." There is a checked checkbox labeled "I have Duo Mobile installed". At the bottom, there are two buttons: "Back" and "Continue >". On the left side of the screen, there is a preview of an iPhone displaying the Duo Mobile app in the App Store search results, showing the app icon, name, and a "FREE" badge. Below the app card, there is a "Login Request" notification from "Acme, Inc." for "Python Web Integration".

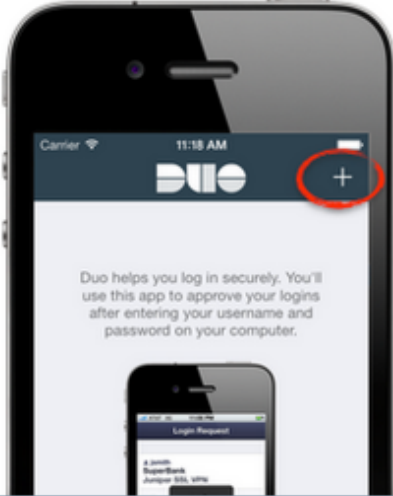
6. Activate Duo Mobile

Activating the application will link it to your account so you can use it for authentication.

On iPhone, Android, Windows Phone, and BlackBerry 10, activate Duo Mobile by scanning the barcode with then built-in barcode scanner. Choose your platform for specific instructions:

Two-Factor Authentication Powered by Duo Security


[Need help?](#)



Activate Duo Mobile for iOS

1. Open Duo Mobile.
2. Tap the "+" button. Then tap "Scan Barcode".
3. Scan this barcode.

Can't scan the barcode? [Click here](#)



BackContinue >

The "Continue" button will be clickable after you scan the barcode.

Can't scan the barcode? Click the link and then follow the instructions.

Enrollment Complete!

Two-Factor Authentication Powered by Duo Security

Device successfully enrolled. ✕

Enrolled Devices 👤 Jeff Smith

You can authenticate with the following devices:

iOS (XXX-XXX-5512)

Enroll another deviceDone ✓

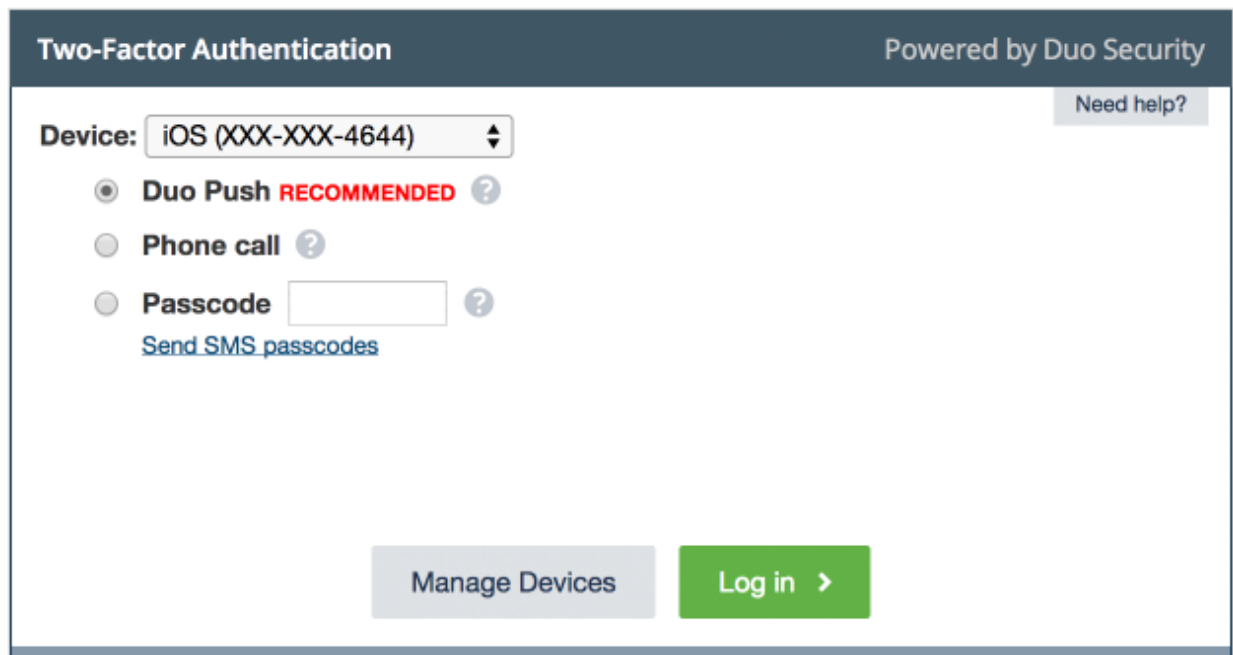
Click "Enroll another device" to add another device (backup phone, etc.), or click "I'm done enrolling devices" to continue to the authentication prompt.

Managing Your Devices

Device management allows you to easily edit and add new devices.

Authentication

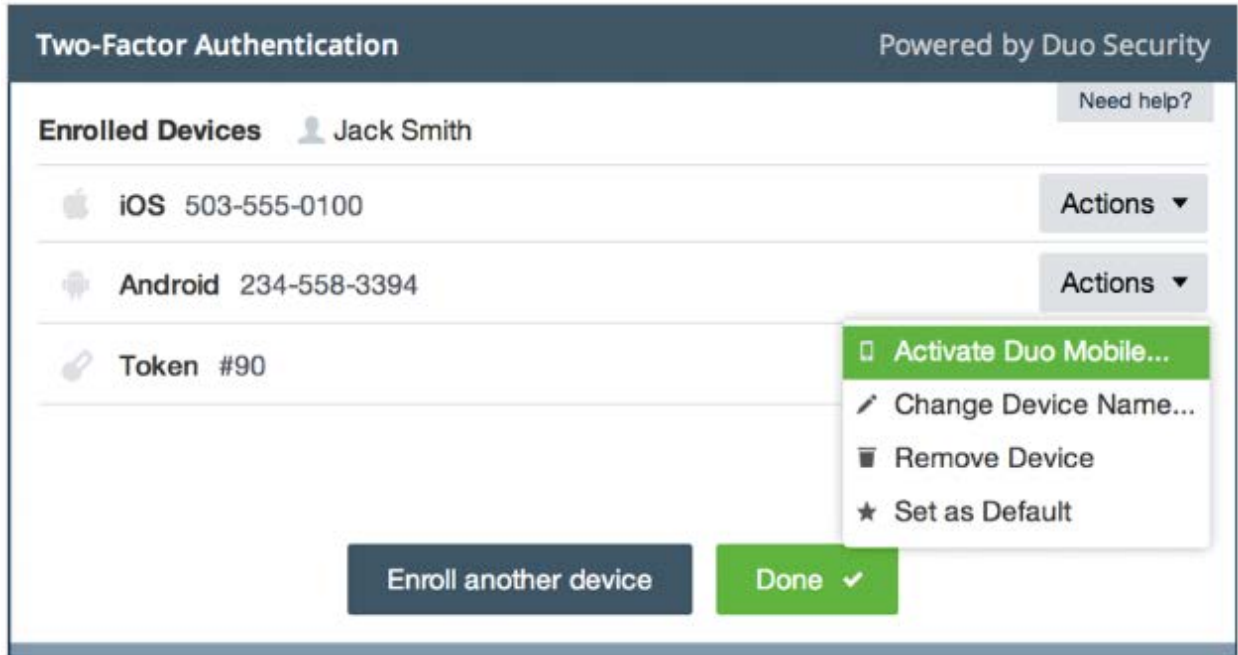
The authentication prompt will display a "Manage Devices" button. To manage your devices, select a phone to use, choose an authentication method, and complete the second factor.



The screenshot shows a "Two-Factor Authentication" interface. At the top left, it says "Two-Factor Authentication" and at the top right, "Powered by Duo Security". There is a "Need help?" link in the top right corner. Below the header, there is a "Device:" label followed by a dropdown menu showing "iOS (XXX-XXX-4644)". Below the device selection, there are three radio button options: "Duo Push RECOMMENDED" (selected), "Phone call", and "Passcode". The "Passcode" option has a text input field and a "Send SMS passcodes" link below it. At the bottom of the interface, there are two buttons: "Manage Devices" (grey) and "Log in >" (green).

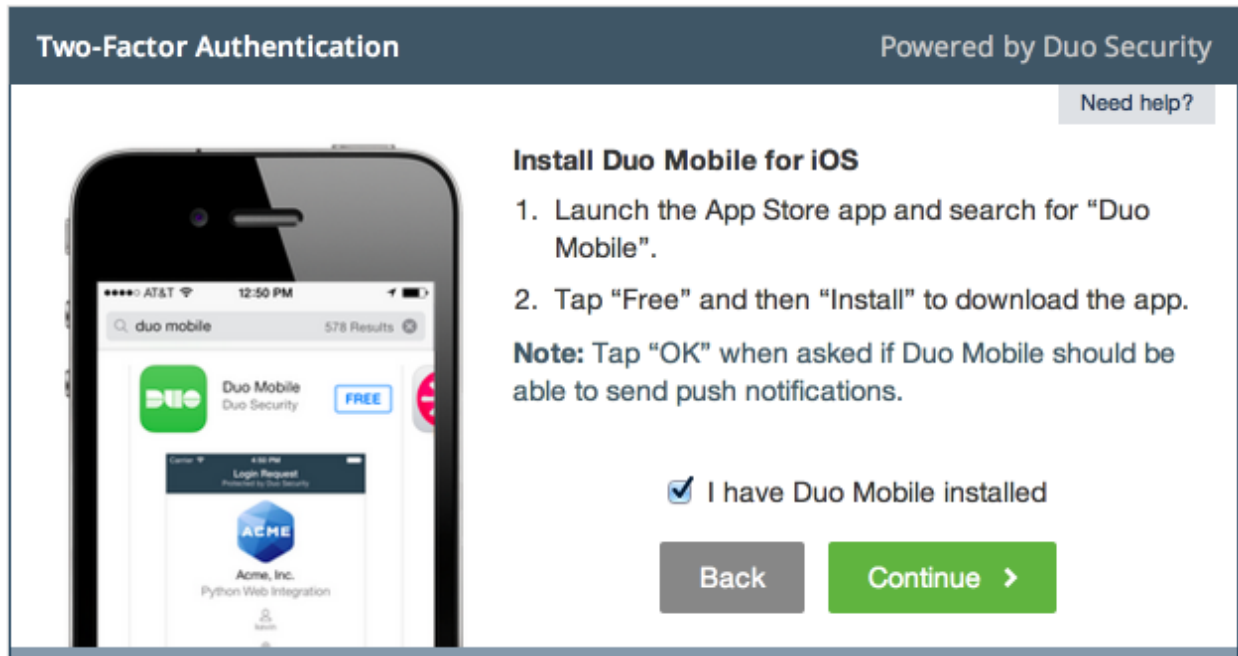
Device Management Portal

After authenticating you'll see the device management portal. This is where you can edit your existing devices or add a new one.



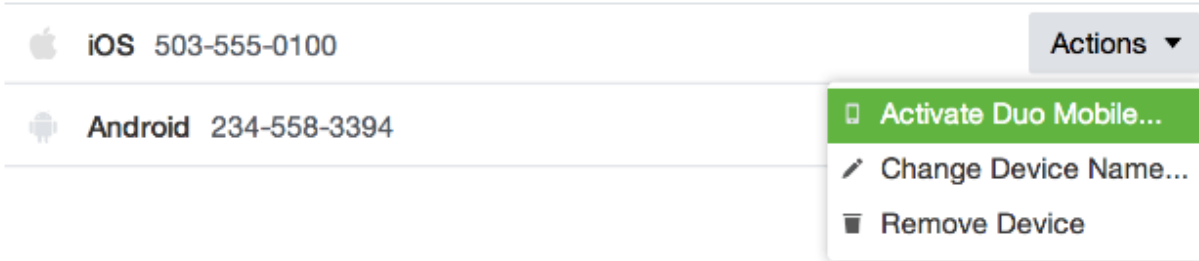
Enroll Another Device

Clicking Enroll another device will walk you through a few steps to get Duo Mobile installed and activate your new device.

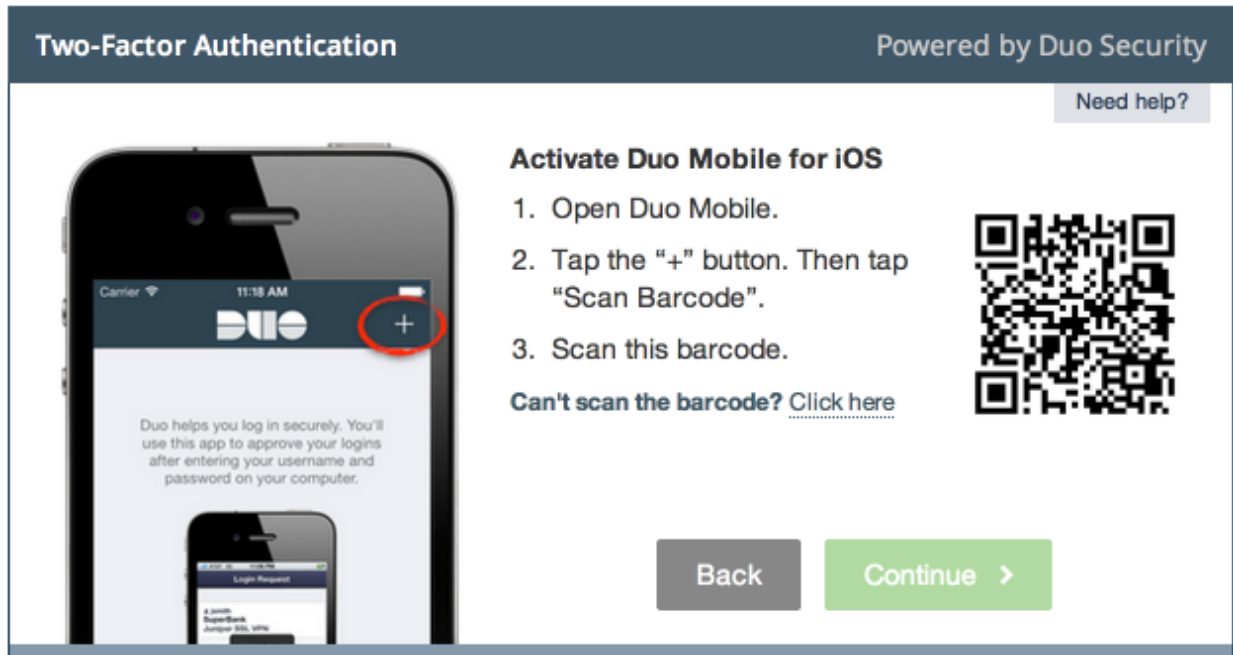


Activate Duo Mobile

Clicking **Activate Duo Mobile** in the actions dropdown helps you get an existing device setup to complete secondary authentication.



After answering some questions about your device, you will receive a new QR code to scan which will complete the activation process.

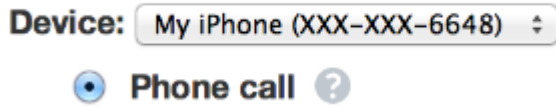


Change Device Name

Clicking **Change Device Name** will open up an interface to change the display name of your phone.



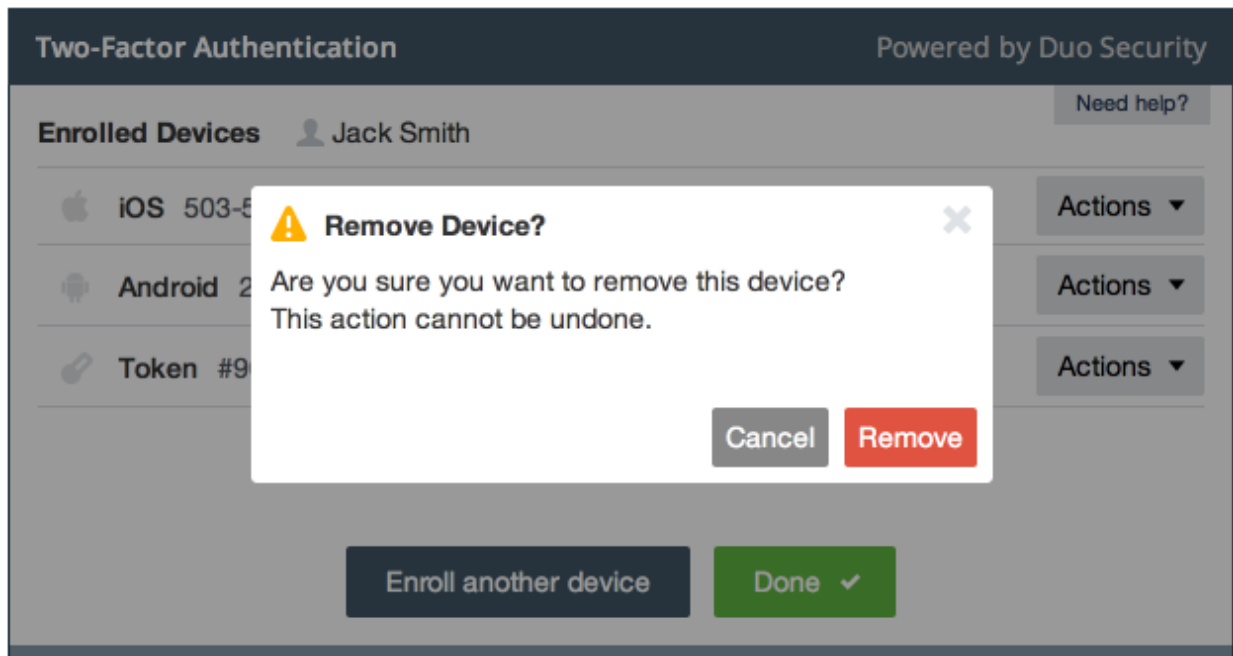
After successfully modifying your phone's name, not only will you see this from now on when managing devices, but it will also be how your phone is identified in the authentication dropdown.



Remove Device



The device manager also lets you remove your devices. If you are unable to delete a device, contact your administrator to have it removed.




Note: You may not remove your last device. If you wish to remove it, first add another, and then delete the original.



Set default device

If you authenticate with more than one device, you can specify which you would like to be the default. In the list of actions, simply click **Set as Default** and that device will be moved to the top of the list making it your default device for authentication.

 iOS 503-555-0100	Actions ▾
 Landline 234-555-5550	Actions ▾

-  Change Device Name...
-  Remove Device
-  Set as Default