St. Joseph’s Mission, Vision and Values

Mission
We are passionate healers dedicated to honoring the Sacred in our sisters and brothers.

Vision
To be world-renowned for passionate patient care and outstanding clinical outcomes.

Values
In the spirit of good Stewardship, we heal by practicing:
Compassion through our kindness, concern and genuine caring;
Reverence in honoring the dignity of the human spirit;
Excellence by expecting the best of ourselves and others;
Integrity by being and speaking the truth.

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A Message from our Board Chair and President

One of the earliest forms of communication was storytelling. It was through the telling and re-telling that we all came to know and understand each other, our communities and the world. Today, the notion of storytelling is no different. It’s through the stories that we learn and understand.

In our positions as board chair and president of St. Joseph’s Hospital Health Center, we are fortunate to hear many great stories each day, week, month and year. While some touch our hearts, others bring us to tears they are so wrought with emotion.

Some stories help us learn to do better; others reinforce what we already know to be true. As you turn the pages of this year’s annual report, enjoy the stories we’ve compiled. They represent the true meaning of passionate healing and serve as reminders of why St. Joseph’s is special. In the words of our mission: “We are passionate healers dedicated to honoring the Sacred in our sisters and brothers.”

Sincerely,

George Deptula, Esq.
President, Board of Trustees

Kathryn H. Ruscitto
President and Chief Executive Officer
OVERVIEW

St. Joseph’s Hospital Health Center
St. Joseph’s Hospital Health Center is a 431-bed comprehensive medical care system dedicated to providing quality health care to the residents of 16 counties in Central New York. St. Joseph’s is accredited by DNV Healthcare Inc.

St. Joseph’s has stood as a community landmark atop Prospect Hill in Syracuse since 1869, when five Sisters of St. Francis transformed a dance hall and bar into a 15-bed hospital. Still sponsored by the Sisters of St. Francis, the growth of Syracuse’s first hospital has paralleled that of the city. The institution has evolved into a health system that, in addition to the hospital, includes a college of nursing, psychiatric emergency program and two outpatient surgery centers. In addition to providing general medical and surgical care, St. Joseph’s offers several specialty services, including hemodialysis, maternity services, a separate birth center, emergency care, intensive care, dental services, suicide prevention, wound care and certified home health care. St. Joseph’s operates several satellite facilities, including family and maternal child care centers, a dental office, psychiatric services center, The Wellness Place, Regional Dialysis Center, neighborhood dialysis centers, the Center for Wound Care and Hyperbaric Medicine, and a cardiopulmonary rehabilitation center.

Inpatient admissions average more than 25,250 annually. Outpatient visits throughout the St. Joseph’s system number more than 636,000 a year. The hospital’s busy emergency department recorded 69,927 visits last year. St. Joseph’s annual operating budget is $550 million.

St. Joseph’s medical staff of more than 800 is comprised of physicians, dentists and midwives representing a broad spectrum of specialties. In addition, more than 200 clinical affiliates, including physician assistants and nurse practitioners, are credentialed to assist the medical staff. Nearly 5,000 other health care professionals and support personnel are employed by St. Joseph’s. More than 1,100 devoted volunteers and members of the Auxiliary help support patient care programs and donated thousands of hours of service in 2012.

The health care institution has been designated by New York State as a:

- Special Care Neonatal Unit
- Apnea Center
- Cardiac Diagnostic Center
- Cardiac Surgical Center
- Community Mental Health Center
- Tobacco Cessation Center

As an integral part of Syracuse and the Central New York community for nearly 145 years, St. Joseph’s provides quality care compassionately to the sick and injured.
St. Joseph’s primary service area is Onondaga County, yet we also provide care for patients in surrounding counties with a population of more than one million. In addition to providing general medical and surgical care, St. Joseph’s offers the community many specialty inpatient and outpatient programs, including the following:

**St. Joseph’s Hospital Health Center**

**Specialty Outpatient**
- Cardiac and pulmonary rehabilitation
- Diabetes self-management
- Orthopedic care and rehabilitation
- Hemodialysis and peritoneal dialysis, at our Regional Dialysis Center and satellite facilities in Fayetteville, Camillus, Liverpool and Cortland
- Obstetrics, gynecology and pediatric services at the Maternal Child Health Center
- Emergency care, including Fast Track®
- Primary care, including family practice, obstetrics, gynecology and pediatrics at the Family Medicine Center, Westside Family Health Center and Maternal Child Health Center
- Dentistry services at the Dental Office
- Ambulatory surgery, including Central New York’s only overnight stay program at the Northeast Surgery Center
- Chronic pain management
- Adult and children’s mental health services, including the Comprehensive Psychiatric Emergency Program
- Sleep laboratories
- Wound care at the Center for Wound Care and Hyperbaric Medicine
- Spine surgery
- Physical, speech and occupational therapies
- Nutritional counseling

**Specialty Inpatient**
- Cardiac care, including cardiac catheterization, angioplasty, minimally invasive and robotic surgery, electrophysiology and rehabilitation
- Orthopedic diagnostics, surgery and rehabilitation
- Vascular diagnostics, surgery and intervention
- Maternal health care, including the Family Childbirth Center “Birth Place”
- Level III intensive care nursery
- Women’s services, including comprehensive breast care and surgery programs
- Adult mental health
- Prostate, cardiac and thoracic surgery utilizing da Vinci® robotic technology
- Neurosurgery, including stereotactic-guided procedures
- Telemedicine capabilities to enhance services for non-tertiary care providers
2012 HIGHLIGHTS

- Our hospital founder, Blessed Marianne Cope, was declared a saint in Rome, Italy in October.
- Established daily huddle program throughout the system; in its first year, it has been lauded as a best practice by DNV and leading healthcare consultants.
- Added general counsel position to the administrative leadership team; Lowell Seifter joined in January.
- Nurses Day Awards were presented for the third year. Liz Bistrovich, RN, CCRN, was honored with the nursing practice award. Michelle Stiles, RN, RNC, was honored with the nursing leadership award. Marty Pond, RN, MS, RN-BC, was honored with the nursing education award.
- Michael Fitzgerald, MD, was honored with the Roger Pease Award.
- Lawrence Semel, MD, was honored with the Clinical Affiliate Award.
- The Employee Reward and Recognition program was enhanced with the implementation of the manager’s toolkits.
- The new hire orientation program was redesigned and is now a one-day program.

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Saving Spanky

Andy goes out of his way to find a connection to patients, family members and colleagues. He is particularly kind, and well-liked, by the very vulnerable patients who return consistently to PACU to have Special Procedure of Electroconvulsive Therapy, ECT. He is gentle and caring in his interactions – always patient, always listening.

One morning, Andy transported a female patient to PACU, allowing her to bring her fleece blanket along. She also has a stuffed animal, named Spanky, that she likes to keep close to her while she is anxious and fearful.

After the procedure, as Andy was taking her back to her inpatient room, he saw Spanky slipping off the stretcher. He retrieved Spanky, preventing a fall, and made a big deal about protecting it. He wrapped it in a blanket, making sure the patient knew Spanky was taken care of. The patient just grinned and held fast to her possession.

—Andy Antil, PACU technician
After a 12-hour shift, a nurse was going to the POB parking garage to go home. She encountered a woman with a walker on the first floor looking around. She asked if the woman needed any help. The woman replied that she couldn’t find her car, but remembered it was on the fourth floor. The nurse offered to take her there. She put her walker in the back of her car and brought the woman to the fourth floor. The woman looked around for her car and didn’t see any cars that looked familiar—in fact, nothing looked familiar.

The nurse asked if she had parked in the other parking garage. The woman looked very surprised and said she didn’t know there were two garages. At this moment the nurse knew to take her to the other garage. She drove the woman to the fourth floor and she immediately saw her car and held out her arms to thank her.

—Anonymous

**2012 HIGHLIGHTS**

- Announced collaboration with Syracuse Orthopedic Specialists to become the region’s health care provider of choice for orthopedic services.
- Obtained management control of North Medical and Northeast Medical practices.
- Continued to build the structure for the physician enterprise management team.
- Expanded Baldwinsville primary care practice by adding four providers, bringing the total to six. The practice will move to an expanded location in Baldwinsville in summer, 2013.
- The Baldwinsville and Fayetteville primary care offices will begin offering evening hours.
- The Cazenovia primary care office moved to a new space, added two providers and began offering evening hours.
Be a recognized leader regionally and nationally for quality, safety and service.

2012 HIGHLIGHTS

- St. Joseph’s was nationally recognized with the 2012 Achievement of Excellence Award from the American Culinary Federation.
- Established a therapeutic music program at the hospital. Geared at patients who spiritual care chaplains or care providers believe would benefit from hearing music, the program features Dona Wonacott, CMP, a certified music practitioner and harpist.
- St. Joseph’s received ISO 9001 certification for its quality management program, one of the first 30 hospitals in the country to achieve this certification.
- Began performing a less invasive alternative to open heart valve replacement surgery called TAVR. It is approved for patients who otherwise are too weak or sick to undergo open heart surgery.
- St. Joseph’s Pharmacy Residency program received a six-year accreditation from the American Society of Health-System Pharmacists (ASHP), the maximum allowed.
- Electrophysiology Lab celebrated 15th anniversary.
- Successful DNV re-accreditation.
- Statistically significant reduction in hospital-acquired conditions
- Nuclear Medicine program earned a three-year term of accreditation by the American College of Radiology (ACR).
- Echocardiography Lab received three-year accreditation in echocardiography in the area of adult transthoracic from Intersocietal Accreditation Commission.
- Developed a new Wayfinding Standards and Program. Implementation of plan will continue through 2013.
- Westside Family Health Center received recognition from the National Committee for Quality Assurance (NCQA) Physician Practice Connections—Patient-Centered Medical Home (PPC-PCMH) program for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term participative relationships.

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Warm Blankets

While waiting for a warming light to be installed over the aquaciser (a tank where patients perform therapy in the water) I started placing blankets over the hydroculator to warm them. The patients have commented on how nice it is to have a warm blanket when coming out of the warm water into the air conditioned clinic.

—Constance Case, PTA, PM&R
2012 HIGHLIGHTS

- PROS program began offering recovery services to 135 clients.
- Cardiac surgery market share increased 72 to 78.51 percent.
- Ortho market share increased from 53.78 to 68.84 percent.
- Broke ground on Phase Two B expansion project, which will build a new patient tower and operating rooms.
- Began redevelopment of the Otisca building, along with Syracuse Neighborhood Partners and St. Joseph’s Properties Corporation. The building will be used for retail, a clinic and apartments.
- Established a Women and Children's Service Line to develop a strategic model for delivering cost effective and high quality care for women and children.
- Established a joint program with Syracuse University’s Department of Marriage and Family Therapy to run counseling programs.
- Began construction on the expanded Westside Family Health Center.
- Completed bond financing for the new Emergency Services Building and patient tower.
- Began renovations to the Family Medicine Center and the Behavioral Health Center on James Street to prepare the offices to add new services and expand.
- Opened Butternut Café and partnered with Healthy Monday and Syracuse University’s Lerner Center to take the lead on healthy eating in the community.
- Opened new oncology unit.
- Designed and constructed new orthopedic unit (31 beds) with accommodations for bariatrics.
- Designed and constructed new 16-room sleep center at Janus Park.
- Launched a redesigned website at www.sjhsyr.org, with a brand new mobile version. The new website features new patient-friendly components, such as recipes, health tips and information, as well as “My St. Joseph’s,” which allows folks to keep track of the classes they sign up for, as well as their favorite physicians.
Statement of Source and Use of Funds for 2012 of St. Joseph’s Hospital Health Center

Hospital Source of Funds

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<tr>
<td>Patient Care Revenue</td>
<td>611,269,601</td>
<td>548,236,146</td>
<td>466,627,790</td>
<td>455,357,177</td>
<td>427,901,530</td>
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<td>Other Operating Revenue</td>
<td>18,354,566</td>
<td>14,748,889</td>
<td>18,131,834</td>
<td>14,785,482</td>
<td>13,437,135</td>
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<td><strong>Total</strong></td>
<td><strong>629,624,167</strong></td>
<td><strong>562,985,035</strong></td>
<td><strong>484,759,624</strong></td>
<td><strong>470,142,659</strong></td>
<td><strong>441,338,665</strong></td>
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Use of Funds

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<td>Patient Care</td>
<td>489,318,897</td>
<td>442,206,430</td>
<td>385,272,458</td>
<td>376,198,526</td>
<td>346,694,266</td>
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<td>General and Administration</td>
<td>64,293,401</td>
<td>53,184,449</td>
<td>46,388,707</td>
<td>41,639,491</td>
<td>43,007,714</td>
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<td>Depreciation and Interest</td>
<td>21,258,049</td>
<td>19,859,108</td>
<td>18,498,918</td>
<td>18,056,358</td>
<td>18,094,107</td>
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<td>Charity Care and Uncompensated Care</td>
<td>37,424,360</td>
<td>32,535,404</td>
<td>20,134,280</td>
<td>20,066,380</td>
<td>8,065,860</td>
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<td>Provision for Bad Debts</td>
<td>6,178,042</td>
<td>6,975,548</td>
<td>11,883,658</td>
<td>8,954,736</td>
<td>16,514,992</td>
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<td>Community Service Programs</td>
<td>2,350,000</td>
<td>2,250,000</td>
<td>2,175,000</td>
<td>1,950,000</td>
<td>1,850,000</td>
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<td><strong>Total</strong></td>
<td><strong>620,822,749</strong></td>
<td><strong>557,010,939</strong></td>
<td><strong>484,353,021</strong></td>
<td><strong>466,865,491</strong></td>
<td><strong>434,226,939</strong></td>
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Income from Operations

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<td>Income from Operations</td>
<td>8,801,418</td>
<td>5,974,096</td>
<td>406,603</td>
<td>3,277,168</td>
<td>7,111,726</td>
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2012: This statement does not include income related to investment income of 352,187 which is used primarily for capital improvements.
2011: This statement does not include income related to investment income of 1,399,547 which is used primarily for capital improvements.
2010: This statement does not include income related to investment income of 5,628,481 which is used primarily for capital improvements.
2009: This statement does not include income related to investment income of 3,156,946 which is used primarily for capital improvements.
2008: This statement does not include income related to investment income (loss) of (768,196) which is used primarily for capital improvements.
Franciscan Companies is an affiliate of St. Joseph’s Hospital Health Center. For nearly 30 years, Franciscan has extended the reach of St. Joseph’s throughout the Central New York community with the goals of reducing the length of stay of patients, preventing unnecessary admissions and generating new sources of revenue for the hospital. Franciscan Companies provides medical equipment, oxygen, Continuous Positive Airway Pressure (CPAP), home health aides, Lifeline Medical Alert, Registered Respiratory Therapists, medical weight loss and an Elder life membership program.
Franciscan Companies 2012 Highlights

- **Franciscan Health Support, LLC** experienced double digit growth (12.8%) for the first time in more than a decade due to streamlining operations, expanding geographically, developing strategic partnerships with rural hospitals, expansion of “non-delivery” methods of servicing oxygen customers, developing tele-health through the “encore anywhere” compliance program and performing community outreach.

- Established a branding campaign with the tagline, "Live Home, Live Well." and developed a new company website, FranciscanCompanies.com.

- Expanded and grew **Embracing Age** by adding transportation, companion services and spiritual care in response to community needs.

- In 2012, Franciscan Companies provided more than $400,000 of financial support to the St. Joseph’s system, more than $100,000 to the Sisters of St. Francis and more than $100,000 to other community organizations through sponsorships.

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**The Franciscan network includes:**

- **Franciscan Health Support, Inc.**—a durable medical equipment supplier and home care provider providing 24/7 care to more than 3,200 patients in 14 counties. FHS specializes in respiratory care including sleep apnea treatments and home oxygen.

- Joint ventures/collaborations, including **Lourdes Health Support** in Binghamton, **St. Elizabeth Health Support** in Utica, **Loretto Health Support**, **Auburn Health Services**, **Kinney Drugs at Franciscan**, and **CNY Infusion**.

- **Embracing Age** – a membership-based business formed in September 2011 that connects elders to a network of pre-screen professionals to help them live at home, independently, for as long as possible. Providers include contractors, financial and legal experts and landscapers.
St. Joseph’s Awards

2013

- Named Among America’s Best Hospitals for Coronary Intervention™ (2013)
- Coronary Intervention Excellence Award™ (2013)
- Ranked Among the Top 10% in the Nation for Coronary Intervventional Procedures (2013)
- Five-Star Rated for Valve Surgery (2012-2013)
- Vascular Surgery Excellence Award™ (2011-2013)
- Ranked Among the Top 5% in the Nation for Vascular Surgery (2012-2013)
- Ranked No. 1 in New York State for Vascular Surgery (2012-2013)
- Five-Star Rated for Vascular Surgery (2012-2013)
- Five-Star Rated for Carotid Surgery (2010-2013)
- Five-Star Rated for Peripheral Vascular Bypass (2012-2013)
- Five-Star Rated for Repair of Abdominal Aorta (2013)
- Joint Replacement Excellence Award™ (2011-2013)
- Named Among America’s Best Hospitals for Joint Replacement (2012-2013)
- Ranked Among the Top 5% in the Nation for Joint Replacement (2011-2013)
- Ranked No. 3 in New York State for Joint Replacement (2013)
- Ranked Among the Top 5 in New York State for Joint Replacement (2011-2013)
- Five-Star Rated for Joint Replacement (2007-2013)
- Five-Star Rated for Total Knee Replacement (2007-2013)
- Five-Star Rated for Total Hip Replacement (2011-2013)
♦ National Research Corp: 2012/2013 Consumer Choice #1 Award for highest overall quality and image in the Syracuse area. (St. Joseph’s has earned this award 14 times.)
♦ Hospitals & Health Networks (Journal of the American Hospital Association): St. Joseph’s Hospital Health Center named one of the nation’s “100 Most Wired” hospitals.
♦ Excellus BlueCross BlueShield: Blue Distinction Center for Cardiac and Orthopedic Care.
♦ National League for Nursing Accrediting Commission: St. Joseph’s College of Nursing (Five-year national accreditation)
♦ Outcome Concept Systems: St. Joseph’s Home Care and Hospitals Home Health Care cited as one of the top 500 performing home care providers in the United States
♦ First in U.S. to successfully complete MORE OB Program.
♦ Heart Failure Accredited (Society of Chest Pain Centers)
♦ Accredited Chest Pain Center (Society of Chest Pain Centers)
♦ American Association of Critical-Care Nurses: Beacon Award “Silver level” for excellence in critical care nursing for both the Medical and Surgical Intensive Care Units (2012)
♦ American Association of Respiratory Care: Quality Respiratory Care Recognition for 2012
♦ Joint Commission accreditation for Franciscan Health Support.
♦ DNV Healthcare accreditation for St. Joseph’s Hospital.
♦ Press Ganey: Summit Award for Patient Satisfaction (Outpatient Surgery Centers) (2010-2013)
♦ American Society for Metabolic and Bariatric Surgery: St. Joseph’s is designated a Bariatric Surgery Center of Excellence.
All of us at St. Joseph’s are so appreciative to every supporter who has helped the hospital’s facility expansion take shape. So far, we have received 1,792 gifts and pledges toward the Generations Campaign. It has been exciting to see the work of the past few years begin to come to fruition with the opening of the Ralph & Christina Nappi Emergency Services Building in February, 2012. This bright new facility is enabling St. Joseph’s to provide “a higher level of care” every day to the thousands of patients who pass through our doors. The facility has also increased access to care for our community. Last year our Emergency Department saw 70,000 patient visits, a significant 35 percent increase over the prior year.

The next phase of construction is well under way with the new Surgical Suite set to open in mid-2013 and a patient bed tower slated for 2014. None of this could be accomplished without the support of the community. I am proud to report that St. Joseph’s physicians and employees are leading the way. Of the 14 new operating rooms under construction, four are supported through naming level gifts from physicians and their practices. More than $875,000 was pledged by St. Joseph’s employees.

And in November, the pedestrian bridge from the Medical Office Center to the main hospital was dedicated to Dr. A. John Merola, a longtime supporter of the hospital.

Our annual spring gala and fall golf classic continue to be among the region’s most successful events, netting more than a half million dollars in support of St. Joseph’s programs and services. In addition, St. Joseph’s was awarded nearly $4.5 million in grant funding for a diverse array of projects.

Let me take this opportunity to make a special tip of the hat to Margaret Martin for 11 years of tireless efforts on behalf of St. Joseph’s. I am enthusiastic about what the future holds for St. Joseph’s, building on the firm foundation that Margaret put in place. It is wonderful to meet the residents of Central New York and hear your many fond stories of St. Joseph’s and the excellent, compassionate care you and your families have received here. I am excited by the possibilities of what we can all accomplish together and look forward to meeting more of you in the near future.

Thank you for your warm welcome and for your continued support of the St. Joseph’s Hospital Foundation and health system.

Sincerely,

Douglas G. Smith, FAHP
Vice President for Development
St. Joseph’s Hospital Foundation
Nearly $4.5 Million in Grant Funding Awarded to St. Joseph’s in 2012

A $2 million incentive from NYSERDA (New York State Energy Research and Development Authority) will help St. Joseph’s construct a combined heat and power (CHP) plant on the hospital campus. CHP is an efficient way to keep energy costs down by generating power, reducing demand from the electric grid and recapturing waste heat for other uses. When finished, the $15 million plant will provide the majority of St. Joseph’s electricity needs, as well as steam and hot water. CHP can provide energy supply reliability, environmental benefits and predictable energy costs.

St. Francis of Assisi is the patron saint of ecology. In keeping with our Franciscan heritage, St. Joseph’s hospital is committed to environmental stewardship. Among other benefits, the new CHP plant will reduce carbon dioxide emissions by nearly 11,700 tons per year, the equivalent of:

Taking 1,929 Cars off the Road

St. Joseph’s Hospital Health Center was awarded a three-year grant of $221,242 through the New York State Department of Labor’s H-1B Registered Nurse Upgrade Project, which is funded through fees paid by employers seeking high skilled foreign workers under the H-1B visa program. The goal of this training grant is to prepare U.S. citizens for these same high skill jobs, reducing our nation’s dependence on foreign labor. In line with national priorities for Registered Nurses to achieve the Bachelor of Science in Nursing degree, St. Joseph’s is incentivizing its nurses through enhanced tuition reimbursement benefits, which this grant will help to fund.

The Saint Agatha Foundation awarded $50,000 to St. Joseph’s to help care for women and families who “cannot afford their disease” and have nowhere else to turn. Playing a vital and much-appreciated role in the lives of the patients who access it, funding from the Saint Agatha Foundation is used as a “last resort” after all other potential funding sources have been exhausted. An outspoken advocate for breast cancer survivors, the late Laurie Mezzalingua founded Saint Agatha Foundation because she felt that those affected by the often debilitating and expensive effects of breast cancer should always have someone in their corner so that they might “stay strong and keep fighting.”

New York State Department of Health and the Centers for Medicare and Medicaid Services awarded a three-year, $1.9 million grant to St. Joseph’s under the Hospital-Medical Home Demonstration Program. The program supports teaching hospitals as they work to improve coordination, continuity, and quality of care for Medicaid beneficiaries by transforming outpatient primary care resident training sites into high quality Patient-Centered Medical Homes. Funding will be used for such activities as practice redesign, curriculum development/residency training in medical home protocols, and resident integration into existing infection prevention initiatives.

To help enhance health care for Central New Yorkers – including the uninsured and underinsured – Fidelis Care Community Grant Fund awarded $10,100 for patient care equipment to be used in patient exam rooms in the newly opened Fast Track area of St. Joseph’s Emergency Department. A portal to health care at all levels, Fast Track offers services for minor injuries and conditions. Helping to support one of the largest green health care construction projects in Upstate New York, the Dorothy and Marshall M. Reisman Foundation awarded a grant of $100,000 toward St. Joseph’s Generations campaign for St. Joseph’s Phase 2 facility expansion project.
As St. Joseph’s College of Nursing prepares its students for the demands of nursing in the 21st century, three 2012 grants enabled the college to purchase current equipment and technology. The Flora Bernice Smith Foundation awarded $15,000 for classroom educational technology, putting the most efficient teaching resources at the fingertips of faculty. Grants from the Auer Family Foundation and Bristol-Myers Squibb enabled the college to enhance its Clinical Simulation Laboratory with SimPads and cardiac-specific accessories. The SimPad is a user-friendly, interactive handheld device that interacts with a simulation mannequin to mimic patient conditions so nursing students can safely practice an array of scenarios they may encounter in real clinical situations. The cardiac accessories are used to create life-like scenarios in the simulation mannequin with variable heart rates, rhythms, abnormalities and durations of heart functions, as well as defibrillation and EKG training.

One in five children and adolescents in the U.S. experiences behavioral health problems and up to one half of all lifetime cases of behavioral illness begin by the age of 14. Through a $2,000 grant from RBC Foundation–USA, the K.I.D.S. Prevention Series at St. Joseph’s will engage families through education on significant “hot topics” such as bullying, school anxiety, the impact of texting, social media, and drug and alcohol use and experimentation, thereby promoting prevention and positive behavioral health in children served at St. Joseph’s primary care centers.

The Pediatric Office at St. Joseph’s Maternal Child Health Center (MCHC) promotes childhood literacy through the national Reach Out and Read program which provided $2,475 in sustainability funding to St. Joseph’s children’s reading program. At check-ups, pediatricians give each child a new book of their own to take home. MCHC and St. Joseph’s Family Medicine Center also receive generous donations of children’s books from the Ella Fitzgerald Charitable Foundation.

St. Joseph’s Lymphedema Program was awarded $21,755 from Susan G. Komen for the Cure Central New York Affiliate for the LEAP from Stage 0 program. Lymphedema Education And Prevention from Stage 0 works to prevent, delay and reduce the progression of lymphedema when it occurs as a result of treatment for breast cancer.

A $10,000 grant from the Bank of America Charitable Foundation helped launch Health Train, a collaboration between St. Joseph’s Hospital and the Northside Urban Partnership. This workforce development program prepares un- and under-employed community members from the city’s North Side for entry level positions at St. Joseph’s Hospital Health Center. Many are recent immigrants or refugees who face many barriers to overcoming the already difficult challenges of poverty. Health Train is designed to help participants get into a stable, livable wage situation where they can then take advantage of St. Joseph’s tuition reimbursement program to obtain additional schooling and advance their health care careers and their quality of life.
Taking St. Joseph’s Into the Future

In the decades since St. Joseph’s was founded in 1869, technology has changed, the facility has changed, the demographics of patients have changed, even the diseases and conditions we treat have changed. Across the generations, however, St. Joseph’s commitment to our community and to excellence in patient care has not wavered.

To meet the growing health care needs of our region, St. Joseph’s is in the midst of a multi-phase plan to modernize and expand its facility. In support of Phase 2 of the plan, St. Joseph’s Hospital Foundation is engaged in the Generations of Compassion’s Healing’s Innovation capital campaign.

We thank all who have given to the campaign and invite those who haven’t to join in this historic effort – the largest project of our generation – advancing St. Joseph’s mission of service and helping to provide a higher level of care for the residents of Central New York.

For more information and updates on the Generations campaign, visit the website at www.generationscampaign.org.

O’Connor Family Legacy Plants Seeds for Generations

Through the generosity of Kopp Billing Agency, Inc. and the O’Connor Family, patients at St. Joseph’s Hospital Health Center have been provided with a connection to nature. Their Generations campaign contribution toward the hospital’s green roof – located atop both the emergency department and clinical observation unit – is helping to ease the patient experience.

Views of nature have a positive impact on patient outcomes by helping to reduce stress, promote faster healing, lessen the need for medications and decrease the length of a hospital stay. The environmental benefits of green roofs are also well known. Much like grass in a meadow that captures rain water, the plants on a green roof absorb storm water which, in turn, helps to reduce the amount of runoff to public storm drains. A living roof system, a green roof also provides insulation by collecting heat.

The O’Connors – Fran and Anne – believe it is important to pass on a family heritage of giving back to their community. Over the course of their 50-year relationship with St. Joseph’s, through their business and volunteer service, they have provided support to all the hospital’s major giving campaigns and events. In all, members of the O’Connor family have together contributed more than 150 years of service to St. Joseph’s and its affiliates from volunteer activities and board memberships to Family Medicine and Dental residencies. As servant leaders in the Franciscan tradition, they have given generously of their time and passed their tradition of giving on to their children.

Because they give so generously of their time, talents and financial resources, the O’Connors have embraced a family legacy that will pass from generation to generation through commitment to community, volunteer service and philanthropy. Their gift to the Generations campaign is greatly appreciated by all at St. Joseph’s Hospital and Foundation and it will – like their family’s vision and values – make a difference for the residents of our community now and far into the future.
Following a distinguished career as an anesthesiologist who concentrated his practice in anesthesia for cardiac and vascular surgery, Dr. John D’Addario retired from St. Joseph’s Hospital Health Center after more than 30 years of dedicated service. Although no longer a frequent face in the operating rooms, Dr. D’Addario felt it was important to help St. Joseph’s surgeons have the most technically advanced operating rooms. In addition to enhancing patient care, his hope is to see St. Joseph’s cardiac surgery program “continue as the finest cardiac surgery program in all of New York State.”

Dr. John D’Addario and his wife, Phyllis Sarkin-D’Addario, are creating a lasting legacy with a meaningful and important gift from a physician whose relationship with St. Joseph’s began nearly four decades ago.

Their generous bequest – the first planned gift in support of St. Joseph’s Phase 2 facility expansion project – will name an operating room in the new surgical suite set to open in 2013.

The 1869 Society was founded to recognize individuals who demonstrate their deep commitment to St. Joseph’s and its mission of service through a planned gift. These generous contributions serve as a cornerstone of our future by establishing a strong foundation from which many generations shall benefit.
St. Joseph’s College of Nursing was granted initial accreditation by the Middle States Commission on Higher Education, 3624 Market St., Philadelphia, Pa. 19104.

The commission is recognized by the U.S. Secretary of Education as an accreditor of degree-granting colleges and universities in the Middle States region, which includes Delaware, the District of Columbia, Maryland, New Jersey, New York, Pennsylvania, Puerto Rico, the U.S. Virgin Islands and several locations internationally. The commission is a voluntary, non-governmental, membership association that defines, maintains and promotes educational excellence across institutions with diverse missions, student populations and resources. It examines each institution as a whole, rather than specific programs within institutions. Accreditation by Middle States is evidence of the quality and excellence of the nursing education program offered at St. Joseph’s College of Nursing.

St. Joseph’s College of Nursing also is accredited by the National League for Nursing Accrediting Commission (NLNAC). NLNAC is responsible for the specialized accreditation of nursing education programs (clinical doctorate, master’s, baccalaureate, associate, diploma and practical programs.) NLNAC is nationally recognized as a specialized accrediting agency for both postsecondary and higher degree programs in nursing education.

Of the 137 students participating in the St. Joseph’s College of Nursing Commitment to Nursing Ceremony held in August, more than 40 received a total of $25,500 in awards and scholarships. Students entering the second year of the program celebrated their accomplishments. Participation in the Commitment to Nursing Ceremony is a testament to the students’ dedication to the nursing profession.

St. Joseph’s College of Nursing at St. Joseph’s Hospital Health Center held its 112th annual graduation ceremony on May 23, at the John H. Mulroy Civic Center in Syracuse.

The associate degree in applied science with a major in nursing was conferred on 114 students. Sixty-eight had completed the school’s Weekday Option and 46 had completed the Weekend Option. May 2012 graduates achieved a 98.1 percent pass rate on the NCLEX-RN (National Council Licensure Examination for Registered Nurses). This pass rate far exceeds the state mean of 87.59 percent and the national mean of 90.88 percent.

A two-year, $300,000 grant from the Robert Wood Johnson Foundation (RWJF) was awarded to promote replication throughout New York state of the Dual Degree Partnership in Nursing (DDPN) program, a successful collaboration between St. Joseph’s College of Nursing and Le Moyne College. The Foundation of New York State Nurses will target funds from the RWJF grant to support the New York State Future of Nursing Action Coalition’s efforts to help current and future registered nurses (RNs) to advance their academic nursing preparation in order to improve patient care and help fill faculty and advanced practice nursing roles.

New York is one of only nine states in the nation to receive this grant through the RWJF Academic Progression in Nursing (APIN) program. APIN, which is run by the American Organization of Nurse Executives (AONE), advances state and regional strategies aimed at creating a more highly educated, diverse workforce. The Institute of Medicine’s 2010 report, “The Future of Nursing: Leading Change, Advancing Health,” established a goal of having 80 percent of RNs prepared with a bachelor’s degree by 2020.

Known as the Dual Degree Partnership in Nursing (DDPN), the associate degree program at St. Joseph’s College of Nursing and the upper-division bachelor of science (BS) degree program in the Department of Nursing at Le Moyne College enroll qualified high school graduates to earn both associate and bachelor’s degrees in nursing in four years and to sit for the national nursing licensing exam after just three years to become RNs.
Since its inception in 2005, other nursing programs across the state have begun or are interested in replicating the St. Joseph’s and Le Moyne College DDPN model. The RWJF grant funding will help increase the number of RNs pursuing bachelor’s degrees in currently established partnerships as well as expand the number of partnerships across New York state.

In line with the goal to enhance the nursing profession with a more highly educated workforce, St. Joseph’s College of Nursing and Le Moyne College are launching an Accelerated Dual Degree Partnership (A-DDPN) for second degree students. The first cohort will enroll in June 2014 and earn both an associate degree from St. Joseph’s and a bachelor’s degree from Le Moyne in just 18 months.

St. Joseph’s College of Nursing faculty has worked for more than three years to transform the current nursing curriculum to a concept-based approach. Concept-based curriculum is designed to foster deeper student learning and understanding by providing a framework for the learning process and building upon previous knowledge. This new approach to learning will assist graduates as they face the challenges of a complex healthcare environment.

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A patient who had been on one of our nursing units a long time decided to let his nurses know how thankful he was for their care. He wrote the following letter on “Nurses Day”

All my nurses,

We all have our own families and other loved ones that are our number one priority...more important than work. However, with all the time we spend on the job, we are defined in large measure, by the work we do, and by how well we do our work. I have been watching nurses at work here for a few months. I am always amazed at how hard you nurses all work...the number of tasks and range of tasks that you are required to be able to do. I have said before, you know nothing about multitasking until you have been a nurse. I also know that people like me would be helpless without people like you. You do important work that affects people’s lives for the better. You do significant work and you do it well. You deserve to be proud of yourself. I am proud of you. Thanks. Have a good Nurses Day!

—Katherine Sturges, nursing unit 1-5
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St. Joseph’s Day Awards

St. Joseph’s Hospital Foundation paid tribute to supporters at the 22nd annual St. Joseph’s Day Appreciation Breakfast on March 19, 2012, at The Genesee Grand Hotel in Syracuse. St. Joseph the Worker awards were presented to Ara Madonian, MD, Samuel and Carol Nappi, and Theodore M. Pasinski.

Kathryn Ruscitto, president and chief executive officer, St. Joseph’s Hospital Health Center, poses with Theodore M. Pasinski, a winner of the St. Joseph the Worker Award.

From left to right are Monsignor Robert Yeazel, Carol and Samuel Nappi, and Margaret Martin, vice president (retired) for St. Joseph’s Hospital Foundation.

Kathryn Ruscitto, president and chief executive officer, St. Joseph’s Hospital Health Center, poses with Ara Madonian, MD, surgeon and winner of the St. Joseph the Worker Award.

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Merola Bridge Unveiled – Connecting the Community to Health Care

In November 2012, the pedestrian bridge connecting St. Joseph’s Medical Office Center to the main hospital was formally named in honor of Dr. A. John Merola. A family medicine physician who founded North Medical, P.C., Dr. Merola has a 50-year legacy with St. Joseph’s. Speaking to his commitment to connect our community to quality care across St. Joseph’s system, Dr. Merola gave a $1 million gift in support of St. Joseph’s.
Gifts to the Circle of Caring help St. Joseph’s provide enhanced comfort and care for patients using the best technology available today. The Circle of Caring offers donors an opportunity to complete the circle by helping to meet an important need in our community while fulfilling one’s desire to help others. In 2012, donors contributed more than $52,000 to the Circle of Caring campaign.

In addition to recognition in the annual report and on a Donor Honor Roll in the hospital’s main lobby, membership offers five free daily parking passes for the hospital’s parking facilities, invitations to the annual St. Joseph the Worker Breakfast, and discounts in the gift shop and hospital cafeteria.

**Circle of Excellence - $10,000.00 +**
- Mr. Timothy Conan

**Circle of Compassion - $5,000 to $9,999**
- Dr. and Mrs. Mehdi and Kathleen Marvasti

**Circle of Stewardship - $2,500 to $4,999**
- Dr. and Mrs. Ronald Caputo
- Drs. Thomas Dennison and Pamela Horst
- Dr. and Mrs. Lewis Robinson
- Elaine Scuderi

**Circle of Service - $1,000 to $2,499**
- Dr. Anwar S. Ahmed
- Mr. and Mrs. Albert F. Antonini
- Dr. and Mrs. Carl Austin
- Dr. and Mrs. Edward G. Bell
- Mary and Rick Brown
- Keith and Pat Civil
- George S. and Mikell G. Deputula
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Walkways of Caring

Three Walkways of Caring offer peaceful settings for patients and visitors. St. Francis Garden is located at the front of the hospital while Caritas Park is located in front of the College of Nursing. The Walk of Valor, at the flagpole in front of the hospital, pays tribute to veterans, reservists and active military personnel.

Inscribed bricks and benches honor personal heroes and memorialize departed loved ones. Proceeds support programs and services throughout St. Joseph’s system.
Lab Coat

My lab coat that I wear every day had been in rough shape. There was a hole in one of the arm seams and I recently ripped one of the pockets, which I had to hold together with a safety pin. Recently my grandfather passed away and I was off for a few days for bereavement. When I came back, my lab coat was hanging on my chair. Upon closer inspection, I realized that it was extra clean with no holes. In addition to covering my floors while I was off, Darlene Beeman took my lab coat home, washed it and sewed up the holes!

—Chelsey Wallace, clinical nutrition
St. Joseph’s Hospital Foundation raised more than half a million dollars at its annual events in 2012. The gala dinner dance netted more than $330,000 and the golf tournament netted nearly $227,000.

Red Carpet Gala Dinner Dance
St. Joseph’s Foundation hosted its annual black tie optional gala dinner dance on June 1. The event, held at the Turning Stone Resort & Casino, featured a Hollywood/red carpet theme. Presenting sponsor was Central New York Infusion Services, LLC; gala co-chairs were Dr. Randy and Mrs. Meg Green and Dr. Pawan and Mrs. Sue Rao. Proceeds from the gala support St. Joseph’s programs and services.

20th Annual Golf Classic
St. Joseph’s Foundation hosted its 20th annual Golf Classic on Sept. 7, at the Turning Stone Resort and Casino, raising thousands of dollars for enhancing patient care through the support of St. Joseph’s nationally recognized programs and services. The presenting sponsor of the 2012 tournament was Franciscan Companies, an affiliate of St. Joseph’s.

The Cisco/ePlus foursome shares a lighthearted moment on the course. Pictured left to right are Brian Barboline, Kimberly Morris-Cheeseman, Jim Murray and Jay Casper.

The co-chairs of the event were (left to right): Mrs. Meg Green, Dr. Randy Green, Mrs. Sue Rao and Dr. Pawan Rao.

Kathryn Ruscitto, president and CEO of St. Joseph’s, with Ted Pasinski, former president and CEO, and chair of the golf committee.
Mr. and Mrs. Frank Pavone
Sha May Paw
Ellen Payne
Ms. Laurie Payne
Mr. and Mrs. Edward Pellizzari
Mrs. Frances Pelosi
Ms. Bonnie J. Penoyer
Ms. Carleen Pensero
Ta Per
Mr. Mark E. Perioli
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Mr. Gregory Rathbun
Ms. Stacey Raughley
Ms. Janine Ravesi
Ms. Carol L. Rawleigh
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Ms. Rhonda Reader
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Ms. Carole A. Rerick
Ms. Anne M. Potter
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Ms. Marty Prater
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Ms. Stacey Raughley
Ms. Janine Ravesi
Ms. Carol L. Rawleigh
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Ms. Kelly Reader
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Ms. Amber D. Restor
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Ms. Julianne F. Rey
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Ms. Jennifer Ryfun
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Salmon River Teachers Association
Mr. Silvio Salvagni
Ms. Rosemary Samentello
Kelly Sandopietro
Mr. Joey Santana
Ms. Nanette A. Santoro
Mr. and Mrs. Mausig Santos
St. Joseph’s Hospital Foundation Statement of Operations

<table>
<thead>
<tr>
<th>Foundation Revenue</th>
<th>2012</th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fundraising, including program services and events</td>
<td>978,326</td>
<td>915,387</td>
<td>868,728</td>
</tr>
<tr>
<td>Increase in Restricted Funds</td>
<td>1,005,455</td>
<td>10,040,151</td>
<td>4,060,087</td>
</tr>
<tr>
<td>Investments</td>
<td>1,695,262</td>
<td>328,047</td>
<td>2,241,765</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>3,679,043</strong></td>
<td><strong>11,283,585</strong></td>
<td><strong>7,170,580</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Fundraising, including program services and events</td>
<td>594,086</td>
<td>504,772</td>
<td>531,746</td>
</tr>
<tr>
<td>Operations</td>
<td>945,259</td>
<td>496,741</td>
<td>545,080</td>
</tr>
<tr>
<td>Donations to St. Joseph's Hospital Health Center</td>
<td>2,623,534</td>
<td>12,400,366</td>
<td>3,099,860</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>4,162,879</strong></td>
<td><strong>13,401,879</strong></td>
<td><strong>4,176,686</strong></td>
</tr>
</tbody>
</table>

| Increase (Decrease) in Assets | (483,836) | (2,118,294) | 2,993,894 |
| **Total New Assets**         | **21,687,371** | **22,171,207** | **24,289,501** |
The following donations were given "In Honor" as a tribute to an admired individual or "In Memory" of a special loved one.

We thank these thoughtful contributors.

In memory of Michael Nolan Abrams
Ms. Darlene D. Beeman

In honor of Carl Adamy
Ms. Joyce Linnenbach

In memory of John Adler
Mr. Peter Jones

In memory of James Albanese
Burdick BMW
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Mr. and Mrs. Karl Messina
Rhonda Weiss

In memory of Mario and Mary Alessandrini
Mr. and Mrs. Anthony A. Tafuri

In memory of A.W. and Inez Alcon
Ms. Valerie King

In memory of Sister M. Amata
Mr. and Mrs. Charles F. Mulvey

In memory of Ronald Amigh
Ms. Denise Amigh

In memory of Sarah Elizabeth G. Angarano
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Mr. and Mrs. William Brostek
Mr. and Mrs. Mark Feinberg
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Mr. Paul H. Young

In memory of Daniel G. Angeloro
Ms. Jeanette S. Angeloro

In honor of Adeline and Henry Antonini
Mr. and Mrs. Thomas Antonini

In memory of Joseph Armani
Ms. Joyce Linnenbach

In memory of Joseph P. Ascherl
Mr. Michael J. Salamone

In memory of Sue Anne Aspinall
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St. Joseph’s Respiratory Department
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Dr. and Mrs. Joseph Thornton
Mr. and Mrs. Timothy J. Toomey
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In memory of Raymond Auwaer
Most Holy Rosary Golf League

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Ms. Yowali Balume

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Mr. Ross Barbarino

In memory of Marjorie and Robert Barber
Mr. and Mrs. Arthur Moslow

In memory of Joseph Barboline
Mr. Brian Barboline

In memory of Jane Elizabeth W. Barnish
Connie Barbuto
Bond, Schoeneck & King, PLLC
Candace Friday
Sandra L. Miller

In memory of John Basar
Ms. Judith Basar

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Ms. Linda Platt

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Ms. Louise Bogett

In memory of Arloe Baxter
Ms. Louise Bogett

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Ms. Deborah Dewey
Mrs. Mary Ann Pawlikowski

In memory of Larry Nolan Beeman
Ms. Darlene D. Beeman

In memory of Rita Berdan
Ms. Jaynee R. Boucher
Ms. Deborah Coyle
Mrs. Maureen G. Gualtieri
Mrs. Nancy B. Hartel
Ms. Winifred Olmstead

In honor of Art and Joyce Berg
Ms. Kristen LaForte-Spoon

In memory of Evelyn Berglund
Ms. Deirdre P. Pierce

In memory of Frank Bersani, Jr.
Dr. and Mrs. Lawrence Semel

In memory of Marion Bessee
Ms. Charlotte R. Bessee

In honor of Amy L. Bhagalia
Ms. Jennifer K. Machmer

In honor of Maureen and Jim Bigness
Ms. Maureen Bigness

In memory of Edward Blair
Ms. Pamela Blair

In memory of Geraldine Bleaking
Eileen Payne

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Thank You!
We appreciate the many gifts received to date for these programs and would welcome your participation as well. Your support is vital to St. Joseph’s ability to continue to provide A Higher Level of Care now and for future generations.
The Auxiliary’s annual gift to St. Joseph’s was $275,000 in 2012, representing the third payment to fulfill the Auxiliary’s $1 million pledge to the Generations capital campaign. This amount represents revenue from the hospital Gift Shop, Baby Photo program, Coffee Bar, patient television and telephone services, Follies and a number of other revenue-producing Auxiliary projects.

More than 700 backpacks, filled with school supplies, were distributed through the “Operation Backpack for Our Kids” program to children who receive their school physicals at St. Joseph’s outpatient primary care centers. In addition, the Auxiliary purchased books for staff members at Westside Family Health Center to distribute to children, infants through 12-year olds, who visit the clinic for their annual wellness checkups.

The Care and Share Closet, a new Auxiliary project, began in June 2012. Often patients cared for in the Emergency Department are ready to leave the hospital without adequate clothing. The Care and Share Closet provides such patients with clean undergarments, a shirt, pants and footwear.

The 16th Annual Holiday Wine Tasting was held in November. Many of the more than 400 guests commented that it was the best wine tasting to date. $25,000 was raised to benefit St. Joseph’s Westside Family Health Center.

The second FOLLIES, “Hurray for Folleywood,” was presented in March, 2013. Revenue raised from this amateur musical show benefits employee wellness/fitness programs.

The Sister Wilhelmina scholarship, a full tuition scholarship, and the Sister Mary Obrist scholarship, two partial tuition scholarships, were awarded to three students attending St. Joseph’s College of Nursing.

Donations are continually received for the Ellen Needham Fund. This fund was established to honor the memory of the daughter of Dr. and Mrs. Dwight Needham. An annual Mass is said for those who have been memorialized in the past year and for the deceased members of the Auxiliary of St. Joseph’s Hospital Health Center. Through the funds donated, art supplies, creative materials, stuffed animals and toys are purchased to benefit the children in the St. Joseph’s Emergency Department, the Westside Family Health Center and the Psychiatric Emergency Program. The Ellen Needham Fund also supports the literacy programs of the Maternal Child Health Center, Westside Family Health Center and the Intensive Care Nursery by providing new books that are given to the children and babies at the time of discharge.

The Auxiliary continues to provide a variety of services throughout St. Joseph’s system, including managing the volunteers at the main information desk, operating the Hospital Gift Shop, and providing free television and telephone to palliative care unit patients.
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St. Joseph’s Hospital Health Center

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